



Privacy Policy





1. Introduction

- 1.1. We shall adhere to the policy of openness and transparency in respect of personal information collection. As supplementary to Retail Client Agreement, this Privacy Policy also applies to Fin Points Technology Pte. Ltd. (as referred to as "Fin Points", "we", "us", "our"), which is registered in 18 Howard Road #10-05, Novelty Biz Centre, Singapore
- 1.2. The following clauses of the Privacy Policy are to specify why we collect personal information, what we collect, what we do with and how we protect it, which we shall put the confidentiality and security into a high place.
- 1.3. We shall ensure that Fin Points and relevant third parties understand and comply with this Privacy Policy.

2. Why we collect your personal information

- 2.1. Under the applicable rules and regulations, we shall not be allowed to conduct transactions with you anonymously, or under a pseudonym, or with any fraudulent information. Therefore, we shall request you all the time to ensure all personal information you provide us is authentic and legitimate.
- 2.2. Besides the above from compulsory clauses, we shall collect your personal information in order to have a better understanding about our clients or potential clients' requirement so that to strengthen our products and services

3. How we collect your personal information

- 3.1. We generally collect your personal information if necessary in your direct instructions or transactions with us, including but not limited to visiting our websites, opening accounts, filling questionnaires, filling any forms from us and using our any software or service.
- 3.2. We shall collect your personal information in indirect ways with your consent or exemptions, including but not limited to third parties, such as financial institutions, banks, your companies.
- 3.3. We shall also conduct marketing researches, investigations or any promotion activities in which we may request your personal information.
- 3.4. However, regardless of any way to collect your personal information, we shall strictly abide by this Privacy Policy to ensure it is of compliance with applicable rules and regulations and prevent to violate the confidentiality and security of your provided information.



4. What kind of personal information we shall collect

- 4.1. We may collect your following personal information if necessary including but not limited to names, addresses, birthdays, phone numbers, email addresses, occupation, bank account details, bank account statements, National ID, Passport details, driving license details, previous investment experience, frequency of investment, and financial status.
- 4.2. We shall not collect any sensitive information unless you have consented or it is the legitimate request in relation to regulatory authorities or judiciaries.
- 4.3. You shall understand that if the related personal information we request is not provided, we may not be able to provide you with the benefit of our services, or meet any need appropriately.

5. How we use your personal information

- 5.1. We may use your personal information for the primary purposes for which it is collected, and for reasonably expected purposes which are related to the primary purpose and in other circumstances authorized by the Privacy Policy.
- 5.2. You shall understand that out of any business purpose for your transactions, we may disclose your personal information to third parties, including but not limited to financial agents, banks, contractors, service providers, regulatory authorities or judiciaries.
- 5.3. Sensitive information will be used only for the purpose for which it was provided or a directly related to other purposes unless you agree where certain other limited circumstances apply, or it is of compliance with or request by applicable rules and regulations.
- 5.4. We shall not sell or license your personal information that you provide to us
- 5.5. We restrict company internal access to your personal information that you have shared with Fin Points or third parties who will hold such information in connection with the services that Fin Points provides to you.
- 5.6. We implement the strict confidential policy that prohibits us who have access to your personal information from using or disclosing such information except for business purposes.



6. How we keep your personal information accurate and up-to-date

- 6.1. We encourage you to contact us for any information updating or revising.
- 6.2. Accordingly, we shall contact you including but not limited via phone calls, emails and letters to collect the updated information if necessary.
- 6.3. If we update information that has previously been disclosed to any third party, we shall notify them within a reasonable period of the correction.
- 6.4. Where we confirm with you that the information is inaccurate, we will take reasonable steps to correct the information within a reasonable period of the correction. We do not charge for correcting any information.

7. Privacy Policy breaches

If there is any breach of this Privacy Policy, it shall be reported to Fin Points and relevant third parties. And relevant employees in Fin Points or third parties that do not comply with this Privacy Policy shall be subject to disciplinary action.

8. Complaining settlement

- 8.1. If you have any questions about this Privacy Policy, or if you wish to make a complaint about how we have dealt with your personal information, you may contact us as follows:
 - a) E-mail us: cs@finpoints.com
 - b) Post to our address: 18 Howard Road #10-05, Novelty Biz Centre, Singapore
- 8.2. You shall understand that if you are not satisfied with complaining settlement results, we may transfer it to applicable legal procedures.